



Your opinion is important to us

The mountain resort is certified « Famille Plus ». We do our utmost to ensure your family holiday is a success. Therefore, your opinion is important to us.



Do you know the label « Famille Plus »?

Have you heard about the label « Famille Plus »? [] YES [] NO

If yes, how did you hear about it?

- [] Internet
[] In the 'Famille Plus' resort, where you are currently staying
[] During a previous stay in another "Famille Plus" mountain resort
[] Word of mouth
[] Other : _____

Does the label « Famille Plus » affect your choice of destination? [] YES [] NO

What is your best memory of your stay?

Empty text box for best memory

What is your least favourite memory of your stay?

Empty text box for least favourite memory

What is the composition of your family?

Number of children: _____

Number of children per age group: 0-2 years old ____ 3-6 years old ____ 7-12 years old ____ 13-18 years old ____ over 18 years old

What is the composition of your family?

- [] Traditional - Father, mother and children [] Extended - Family plus cousins, friends...
[] Single-parent - 1 adult and 1 or more children [] Reconstituted - Adults and children of several families
[] Intergenerational - Family with children, parents, grandparents [] Other : _____

What is your level of satisfaction concerning the care available for the children in the resort?

Table with 5 columns: Not at all satisfied, Not very satisfied, Satisfied, Very satisfied, Wholly satisfied. Rows: Day nursery less than 6 years, Children's club 6/12 years.

Thank you for your comments and suggestions

Empty text box for comments and suggestions

What is your level of satisfaction on the following services in relation to your family?

Have you visited at least one 'Famille Plus' service provider during your stay (e.g. accommodation, restaurant, sport shop)?

YES NO I don't know

	Not at all satisfied	Not very satisfied	Satisfied	Very satisfied	Wholly satisfied
Accommodation Famille Plus certified	☆	☆	☆	☆	☆
Restaurant Famille Plus certified	☆	☆	☆	☆	☆
Sport shop Famille Plus certified	☆	☆	☆	☆	☆
Family/children's entertainment (shows, parties, events..)	☆	☆	☆	☆	☆
Family/children's activities (hiking, farm visit, local museum,..)	☆	☆	☆	☆	☆
Mountain experience	☆	☆	☆	☆	☆

Thank you for your comments and suggestions

General opinion on the welcome of families/children: transport, welcoming, security, amenities, services, products ...?

	Not at all satisfied	Not very satisfied	Satisfied	Very satisfied	Wholly satisfied
General welcome of families	☆	☆	☆	☆	☆

Thank you for your comments and suggestions

What is the probability that you recommend the mountain resort to a family member or friend?

Extremely low probability

Extremely high probability



Date of stay?

Dates of your stay

7 – 14 July

- 14 – 21 July
- 21 – 28 July
- 28 July – 4 August
- 4 – 11 August
- 11 – 18 August
- 18 – 25 August
- 25 August – 1 September

Espace personnalisable par les stations



Thank you for taking the time to fill in our satisfaction survey.
Please drop it off at the tourist office.